

Every day, employees of the Community Sanitation Division work to keep our City clean, safe and litter free. We collect about 31,000 tons of trash, debris and green waste annually, and we sweep more than 123,000 miles of roadways – that's about five times around the world!

Operation Clean Up – Time For A Little Winter Cleaning

Now's the time to shake off those winter doldrums and kick your broken barbecues and old furniture to the curb. Operation Clean Up starts up in January, giving you a chance to clear the junk from your garage and debris from your yard.

The City of Fresno will leave a flier on your doorstep letting you know when sanitation workers will be in your neighborhood to clean up the curbside trash, rubbish and clunky cast-offs. The convenience of having bulky waste whisked away has made Operation Clean Up one of the most popular and necessary operations in the City of Fresno.



**SEPARATE
PILES
PLEASE!**



Green Waste



E-Waste



Debris

Here are a few tips to keep the program running smoothly while you're moving your old stuff out:

- 1) Help Fresno meet its recycling goals by separating green waste (tree limbs, grass, brush and untreated lumber) from the trash pile.
- 2) Please put e-waste, such as TVs and computer monitors, in a separate pile. This material also can be recycled and setting it aside will help sanitation workers find it and take it to the proper recycling facility.
- 3) Place debris in front of your home **no more than seven days before pickup** to help minimize illegal dumping and scavenging in your neighborhood.
- 4) Assist our sanitation workers by cutting all large tree limbs, lumber and debris into **four foot pieces**.

And remember, not everything can be safely picked up during Operation Clean Up. Please don't put ammunition, paint, motor oil, transmission fluid and pool chemicals (especially acid) in your waste piles. Also, homeowners are responsible for making arrangements for large debris to be removed, such as total tree removal and waste from major landscaping and rehabilitation work. You can request a special haul from the solid waste division. Call **621-1452**.

For more information about Operation Clean Up call the City's community sanitation division at 621-1447.



How do I report illegal dumping during Operation Clean Up?

Call Code Enforcement at **621-8400** with as much of this information as possible: the year, color, make and license plate of the vehicle and the date, time and description of the person who was dumping illegally.

phonelines

One Call Center..... 621-CITY

After-Hour Emergencies	621-1100
Billing Questions (Utility Bill Collections)	621-6888
Account Info & Credit Card Payments Online	www.fresnoutiltybill.com
Code Enforcement.....	621-8400
Graffiti Hotline.....	621-8247
Household Hazardous Waste	262-4259
Mayor/Council Offices.....	621-8000
Median Islands (Street Division)	621-1492
Oil-Used Motor Oil & Curbside Collection	621-1111
Operation Clean-Up/Community Sanitation.....	621-1447
Recycling Hotline	621-1111
Sewer Maintenance.....	621-1496
Solid Waste (Garbage & Recycling)	621-1452
Solid Waste (Containers-In-View).....	621-1879
Speakers' Bureau.....	621-5305
Tours.....	621-8635
Tire Disposal	621-8400
Tree Roots, Street Drainage, Sidewalks & Potholes, Street Tree Trimmings & Streetlights	621-1492
Wastewater Management Division.....	621-5100
Water Division.....	621-5300
Water Conservation Program.....	621-5480

City of
FRESNO
Visit our website www.fresno.gov



Keeping Our City Clean

From Operation Clean Up To Street-sweeping, Community Sanitation Division Keeps Fresno Clean.

INSIDE:
Cart Smart
Bugs Treat Wastewater
Careful In The Cone Zone
Winter Means Water Less

waterline

www.fresnowater.org

Winter Means Water Less

During the winter months it's easy to forget that our Valley is naturally dry. Fortunately, as the weather cools and fog or rain showers arrive in Fresno, it is the easiest time of year to conserve water.

Don't forget to adjust your automatic sprinklers to the winter watering schedule or consider shutting off your irrigation system altogether. There is little need to water in the winter and over watering can cause roots to rot and kill your valuable plants. If you need help setting your timer, contact us and we will show you how.

Another great way to save water: replace your old washing machine with a High Efficiency Clothes Washer (HECW). These washers use about half the water of conventional washing machines. In November of 2007, the City of Fresno began offering its residential customers a **\$100 rebate** on the purchase of a qualifying HECW with a Water Factor of 6.0 or less. You may also qualify for a rebate from PG&E. And you'll save even more money because these washers need less energy to operate.

For a High Efficiency Clothes Washer application, go online at fresnowater.org or call **621-5480**.

New Washer Rebates!



WINTER • DECEMBER 1 – MARCH 1

SATURDAY ONLY

Odd-Numbered Addresses
(Ending in 1, 3, 5, 7, 9)

SUNDAY ONLY

Even-Numbered Addresses
(Ending in 0, 2, 4, 6, 8)

Watering times: ANYTIME on your watering day

NO Watering Monday – Friday

wastewaterline

www.fresnowastewater.org

Microbes In Action

The City of Fresno's Wastewater Management Division provides wastewater treatment to the Fresno/Clovis Metropolitan area. Our expert staff is dedicated to providing life's essential services in the most efficient and economical manner, treating over 70 million gallons of wastewater each and every day.

The Reclamation Facility is a biological plant that utilizes a variety of micro-organisms to clean wastewater. Organisms such as amoebas, rotifers and flagellates feed on organic pollutants present in wastewater thus cleaning it. The type of organisms found in wastewater depend on many factors such as nutrient content, oxygen levels and even temperature changes. The presence of these organisms helps evaluate the conditions of the wastewater treatment process and can be used

as indicators of treatment performance.

For more information, or if you would like to tour the facility, please contact us at **(559) 621-5100**.



MICROBES!
Our smallest workers
have big appetites.

recycleline

www.fresnorecycles.org

Cart Smart

Fresno has made recycling easy with its green, gray and blue disposal carts. But the City's recycling efforts run into problems when waste is tossed in the wrong cart. Contaminated carts are a persistent challenge and cost residents money because the waste must be sorted out. So please, only dispose of recyclables in your blue cart and yard waste in your green cart.

Proper storage of these carts between collection days also is important to keeping your community clean. There are 280,000 carts used by Fresno residents, which could mean a lot of clutter in our neighborhoods. Please follow these important cart care rules:

- Place carts at your curb by 5:30 a.m. (but not before 6 p.m. the evening before) on your regular collection day.
- Remember to remove carts from the street after pickup by 8 p.m. on the day of service.
- Place carts "out of view" on the side or back yard area behind a fence or inside a garage.

If you have special needs or concerns call us at **621-1452**.



- Fruit & Vegetable Prunings from the Garden
- Leaves
- Palm Fronds
- Weeds
- Tree Prunings & Untreated Wood (less than 4" in diameter and cut to 3' lengths)
- Sawdust
- Grass



- **STYROFOAM**
- Cooking Oils & Grease (tightly sealed)
- Kitchen Food Waste
- **COLD** Fireplace Coals & Ashes
- Diapers
- Bagged Animal Waste



- Emptied & Dried Paint Cans & Buckets
- Small Appliances
- DVDs, CDs & Video Cassettes
- Tools
- **ALL** Paper (not soiled)
- **ALL** Cardboard (please flatten)
- **ALL** Plastics
- **ALL** Metal
- Empty Glass Bottles & Jars

sewerline

Careful In The Cone Zone

Employees in the Sewer Maintenance Division have their work cut out for them. Consider this: The City of Fresno has more than 21,000 manholes and over 1,400 miles of sewer line. And they require

constant maintenance to protect the City's \$1 billion infrastructure.

On a typical workday there are about 250 City employees working in the streets, most often in inter-sections. Unfortunately negligent drivers have made their jobs increasingly more dangerous. You can help protect these hardworking employees by slowing down when you drive around sewer street work zones. These zones are easy to spot – just look for the orange cones.

Ease off the accelerator and allow extra space between your vehicle and the vehicle in front of you. Be prepared in case lane size and direction is altered. In these ways you'll make Fresno's streets safer and allow City workers to focus on their jobs without having to worry about distracted and dangerous drivers. If that isn't reason enough to **Slow for the Cone Zone**, keep in mind that the Fresno Police Department will also be paying close attention to work sites and can issue fines of \$204 or more for violations.



Please SLOW for the CONE ZONE!

